



HYATT REGENCY®

HOUSTON

We look forward to safely welcoming the National Lutheran Youth Workers Conference. Hyatt Regency Houston is committed to caring for our guests and colleagues, as your safety and wellbeing are always our top priority. We remain vigilant in following cleaning procedures and safety protocols to ensure that we are providing a safe and enjoyable environment.

Prior to the event we would like to share some of the health and safety precautions you can expect.

GUESTS EXPERIENCE

- At Hyatt, the safety and security of our guests and colleagues is always a top priority.
- Guided by our purpose – to care for people so they can be their best – and following medical expert guidance to help reduce the spread of COVID-19, all Hyatt hotels in the U.S. require face coverings within indoor public areas, which include meetings and events spaces. As such, you will be asked to wear a face covering when not consuming food and beverages.
- Social distancing signage and floor decals are visible throughout the property.
- Hand sanitizing stations are placed throughout and we encourage frequent use.
- All high-touch surface areas in the hotel are cleaned every two hours with approved high-grade disinfectant cleaning agent.
- Bars will be completely cash less this year and will only accept all major credit cards.
- Food and Beverage presentations will allow for enjoyment while keeping the health and safety of our guests and colleagues a top priority.
- Self-parking is available in the Regency Garage (not affiliated with Hyatt Regency Houston) and Valet is available for \$17. Vehicle touch points will be disinfected at arrival and when the vehicle is returned to the driver.

WHAT YOU CAN EXPECT FROM US

- Daily health screening of colleagues, including temperature checks.
- All colleagues are required to wear protective masks and proper protective equipment.
- Hand sanitizer stations are prominently placed throughout hotel, including in colleague work areas.
- Continuous colleague training on social distancing, PPE, proper disinfecting and hygiene measures
- External vendors will act in accordance with Hyatt's Health and Safety guidelines and are subject to pre-screening.